



CURA Maintenance Contracts



In order for your **scanware** systems to run at the highest level in your company and so that you can benefit from all their advantages, we now offer you a preventative system maintenance product which increases your production efficiency. System maintenance and testing is carried out for the installed systems at the customer location. It is carried out by our first-class qualified technical service engineers and documented with a check badge on the system.

PRODUCT HIGHLIGHTS

15 %
discount on
additional training
once a year


up-to-date
users

Software
updates

Any questions?



+49 6257 9352 0



info@scanware.de

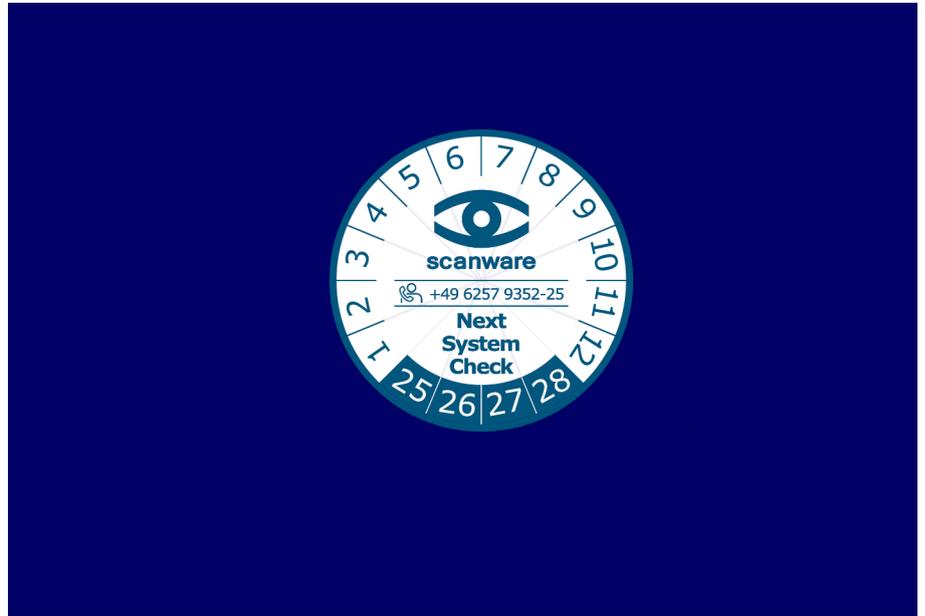


scanware.de

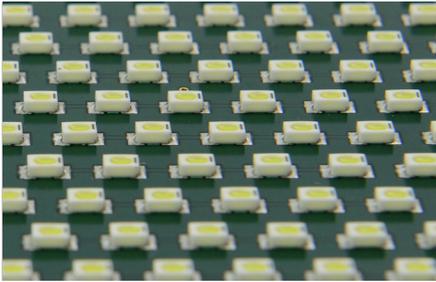


DESCRIPTION

- Production breakdowns and downtimes are reduced to a minimum thus increasing the availability of your production facilities
- Data integrity is ensured to maximise the protection, quality and reliability of your database
- The reliability of the scanware inspection system is increased so that your production can run smoothly
- The life expectancy of your systems is increased by regular maintenance
- The maintenance times and costs can be factored into your controlling
- With regular on-site maintenance, a knowledge exchange between technicians and users takes place
- Your employees will always be up-to-date and consequently operate the systems optimally

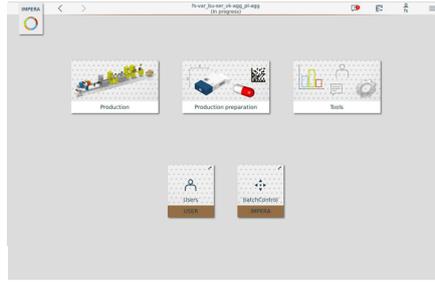


SERVICES



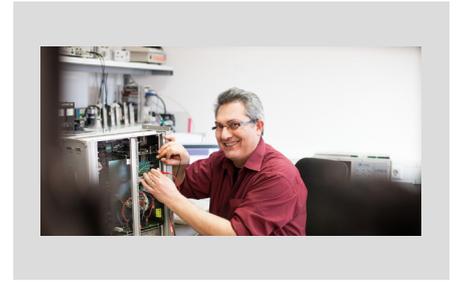
Hardware Check

Check the function of front light, back light and polarising filter (where applicable)
 Check and cleaning of dust filter - can be replaced if necessary
 Inspection of the evaluation unit and the plug-in cards and cleaning if necessary



Software Check

Backup of all formats, system settings, users and user roles
 System cleaning by deletion of obsolete formats
 Checking of memory disc / device (HDD or SSD)



Service

Feedback on maintenance work
 Tips and brief instructions for system maintenance work to be carried out by the system owner
 Information on the newest software features and possible system improvements

SCANWARE HIGHLIGHTS

 Highest security & failure-safety	 Partnership & Trust	 In-house development	 Customisable to optimise productivity	 User-friendly & intuitive
--	--	---	--	--

